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# **FERREX**®

# **CORDLESS GRASS & HEDGE SHEAR F-GHS12**



Translation of original instruction manual



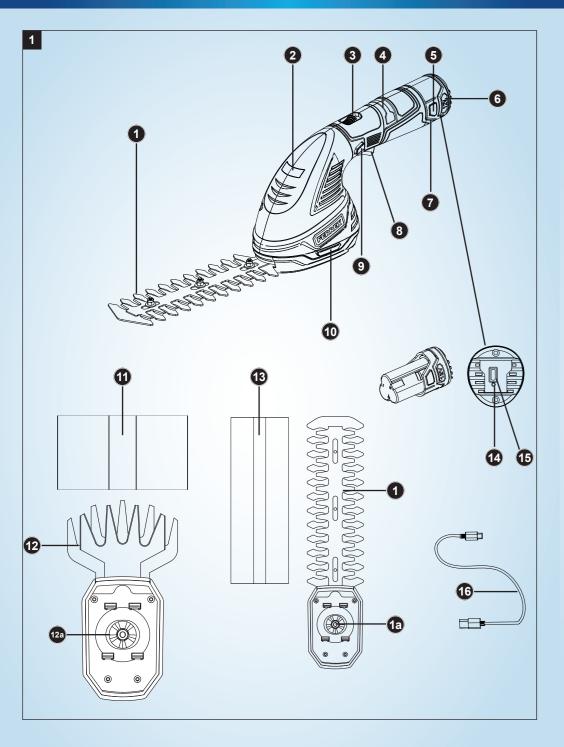


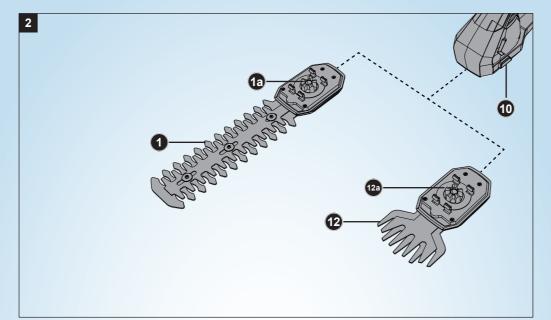


## Contents

Table of contents:	Page:
Explanation of the symbols on the device	7
Introduction	8
Device description	9
Proper use	10
Safety instructions	11
Technical data	17
Unpacking	19
Operation	19
Cleaning	
Maintenance	
Storage	
Troubleshooting	
Transport	
Disposal and recycling	
Warranty details	
Repair and Refurbished Goods or Parts Notice	

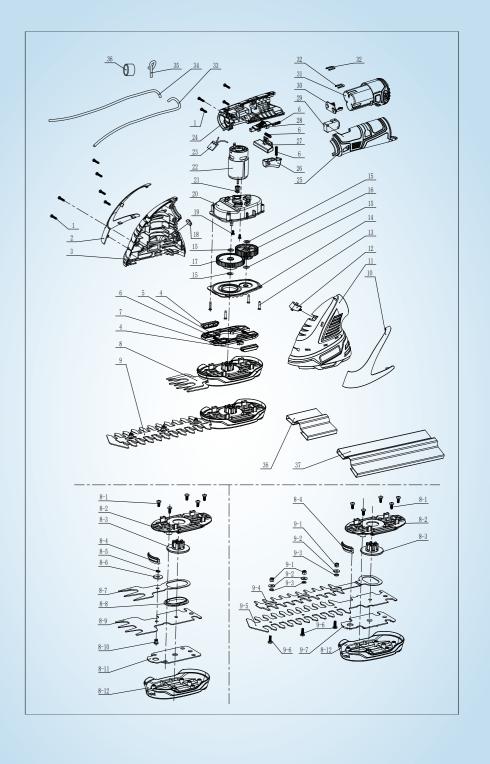
4





# Scope of delivery

- 1x Cordless grass and hedge shear
- 1x Hedge cutting blade
- 1x Hedge cutting blade guard
- 1x Grass cutting blade
- 1x Grass cutting blade guard
- 1 x Battery
- 1x USB-Charging cable
- 1x Operating manual
- 1x Warranty card



# **Explanation of the symbols on the device**

	Warning - Read the operating manual to reduce the risk of injury.
	Wear safety goggles.
	Wear hearing protection.
	Protect batteries from heat and fire.
	Protect batteries from water and moisture.
max.50°C	Do not expose the product to strong sunlight for a long time and do not place it on radiators (max. 50 °C).
	The RCM Mark (Regulatory Compliance Mark) indicates that the product complies with the relevant guidelines of the ACMA as well as corresponding government requirements for the safety of electrical devices.
	Lithium-ion battery.
5 YEAR WARRANTY	5-year warranty.
⚠ Attention!	We have marked points in this operating manual that impact your safety with this symbol.

## 1. Introduction

Congratulations on your purchase of this FERREX® product.

All FERREX® products, are manufactured to the highest standards of performance and safety and are secured by our comprehensive 5-year warranty as part of our customer service.

We hope you will enjoy your purchase for many years to come.

#### Note:

In accordance with the applicable product liability laws, the manufacturer of this device assumes no liability for damage to the device or caused by the device arising from:

- · Improper handling.
- Failure to comply with the operating instructions,
- Repairs carried out by third parties, unauthorised specialists.
- Installing and replacing non-original spare parts,
- · Application other than specified.

#### **Recommendations:**

Read through the complete text in the operating manual before installing and commissioning the device.

This operating manual should help you to familiarise yourself with your device and to use it for its intended purpose.

The operating manual includes important instructions for safe, proper and economic operation of the device, for avoiding danger, for minimising repair costs and downtimes, and for increasing the reliability and extending the service life of the device.

In addition to the safety instructions in this operating manual, you must also observe the regulations applicable to the operation of the device in your country.

Keep the operating manual at the device, in a plastic sleeve, protected from dirt and moisture. They must be read and carefully observed by all operating personnel before starting the work. The device may only be used by personnel who have been trained to use it and who have been instructed with respect to the associated hazards. The required minimum age must be observed.

In addition to the safety instructions in this operating manual and the separate regulations of your country, the generally recognised technical rules relating to the operation of such machines must also be observed.

We accept no liability for accidents or damage that occur due to a failure to observe this manual and the safety instructions.

## 2. Device description (Fig. 1)

#### **Cordless grass & hedge trimmer**

- 1. Hedge cutting blade
- 1a. Hedge cutting blade sprocket
- 2. Battery charge indicator
- 3. Handle locking switch
- 4. Handle
- 5. Release button (battery)
- 6. Battery
- 7. Battery mount
- 8. ON/OFF switch
- 9. Locking switch
- 10. Release button for blade attachment
- 11. Grass cutting blade guard
- 12. Grass cutting blade
- 12a. Grass cutting blade sprocket
- 13. Hedge cutting blade guard
- 14. Battery LED
- 15. USB-Charging socket
- 16. USB-Charging cable
- Open the packaging and carefully remove the device from the packaging.
- Remove the packaging material, as well as the packaging and transport safety devices (if present).
- Check whether the scope of delivery is complete.
- Check the device and accessory parts for transport damage. In the event of complaints the carrier must be informed immediately. Later claims will not be recognised.
- If possible, keep the packaging until the expiry of the warranty period.
- Familiarise yourself with the product by means of the operating instructions before using for the first time.
- With accessories as well as wearing parts and replacement parts use only original parts. Spare parts can be obtained from your specialist dealer.
- When ordering please provide our article number as well as type and year of manufacture for your equipment.

#### **△** Attention!

The device and the packaging material are not children's toys!

Do not let children play with plastic bags, films or small parts!

There is an increased danger of choking or suffocating!

## 3. Proper use

The product is only intended for cutting and trimming thin shoots on hedges, bushes and ornamental shrubs and for cutting grass on edges and in small areas.

The product may only be used in the intended manner. Any use beyond this is improper. The user/operator, not the manufacturer, is responsible for damages or injuries of any type resulting from this.

An element of the intended use is also the observance of the safety instructions, as well as the assembly instructions and operating information in the operating manual. Persons who operate and maintain the product must be familiar with the manual and must be informed about potential dangers.

The liability of the manufacturer and resulting damages are excluded in the event of modifications of the product.

The product may only be operated with original parts and original accessories from the manufacturer.

The safety, operating and maintenance specifications of the manufacturer, as well as the dimensions specified in the technical data, must be observed.

Please note that our products were not designed with the intention of use for commercial or industrial purposes. We assume no guarantee if the product is used in commercial or industrial applications, or for equivalent work.

## 4. Safety instructions

## **General safety instructions**

**△** Warning!

**Read all safety warnings, instructions, illustrations and specifications provided with this power tool.** Failure to follow all instructions listed below may result in electric shock, fire and/or serious injury.

Save all warnings and instructions for future reference. The term "power tool" in the warnings refers to your mains-operated (corded) power tool or battery-operated (cordless) power tool.

**Work area safety** 

- a. Keep work area clean and well lit. Cluttered or dark areas invite accidents.
- b. Do not operate power tools in explosive atmospheres, such as in the presence of flammable liquids, gases or dust. Power tools create sparks which may ignite the dust or fumes.
- c. Keep children and bystanders away while operating a power tool. Distractions can cause you to lose control.

**Electrical safety** 

- a. Power tool plugs must match the outlet. Never modify the plug in any way. Do not use any adapter plugs with earthed (grounded) power tools. Unmodified plugs and matching outlets will reduce risk of electric shock.
- **b.** Avoid body contact with earthed or grounded surfaces, such as pipes, radiators, ranges and refrigerators. There is an increased risk of electric shock if your body is earthed or grounded.
- **c. Do not expose power tools to rain or wet conditions.** Water entering a power tool will increase the risk of electric shock.
- d. Do not abuse the cord. Never use the cord for carrying, pulling or unplugging the power tool. Keep cord away from heat, oil, sharp edges or moving parts. Damaged or entangled cords increase the risk of electric shock.
- e. When operating a power tool outdoors, use an extension cord suitable for outdoor use. Use of a cord suitable for outdoor use reduces the risk of electric shock.

f. If operating a power tool in a damp location is unavoidable, use a residual current device (RCD) protected supply. Use of an RCD reduces the risk of electric shock.

## **Personal safety**

- a. Stay alert, watch what you are doing and use common sense when operating a power tool. Do not use a power tool while you are tired or under the influence of drugs, alcohol or medication. A moment of inattention while operating power tools may result in serious personal injury.
- **b.** Use personal protective equipment. Always wear eye protection. Protective equipment such as dust mask, non-skid safety shoes, hard hat, or hearing protection used for appropriate conditions will reduce personal injuries.
- c. Prevent unintentional starting. Ensure the switch is in the off-position before connecting to power source and/or battery pack, picking up or carrying the tool. Carrying power tools with your finger on the switch or energising power tools that have the switch on invites accidents.
- **d.** Remove any adjusting key or wrench before turning the power **tool on.** A wrench or a key left attached to a rotating part of the power tool may result in personal injury.
- e. Do not overreach. Keep proper footing and balance at all times. This enables better control of the power tool in unexpected situations.
- f. Dress properly. Do not wear loose clothing or jewellery. Keep your hair, clothing and gloves away from moving parts. Loose clothes, jewellery or long hair can be caught in moving parts.
- g. If devices are provided for the connection of dust extraction and collection facilities, ensure these are connected and properly used. Use of dust collection can reduce dust-related hazards.
- h. Do not let familiarity gained from frequent use of tools allow you to become complacent and ignore tool safety principles. A careless action can cause severeinjury within a fraction of a second.

#### Power tool use and care

a. Do not force the power tool. Use the correct power tool for your application. The correct power tool will do the job better and safer

at the rate for which it was designed.

- **b.** Do not use the power tool if the switch does not turn it on and off. Any power tool that cannot be controlled with the switch is dangerous and must be repaired.
- c. Disconnect the plug from the power source and/or the battery pack from the power tool before making any adjustments, changing accessories, or storing power tools. Such preventive safety measures reduce the risk of starting the power tool accidentally.
- d. Store idle power tools out of the reach of children and do not allow persons unfamiliar with the power tool or these instructions to operate the power tool. Power tools are dangerous in the hands of untrained users.
- e. Maintain power tools. Check for misalignment or binding of moving parts, breakage of parts and any other condition that may affect the power tool's operation. If damaged, have the power tool repaired before use. Many accidents are caused by poorly maintained power tools.
- f. Keep cutting tools sharp and clean. Properly maintained cutting tools with sharp cutting edges are less likely to bind and are easier to control.
- g. Use the power tool, accessories and tool bits etc. in accordance with these instructions, taking into account the working conditions and the work to be performed. Use of the power tool for operations different from those intended could result in a hazardous situation.
- h. Keep handles and grasping surfaces dry, clean and free from oil and grease. Slippery handles and grasping surfaces do not allow for safe handling and control of the tool in unexpected situations.

## **Battery tool use and care**

- a. Recharge only with the charger specified by the manufacturer. A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack.
- **b.** Use power tools only with specifically designated battery packs. Use of any other battery packs may create a risk of injury and fire.
- c. When battery pack is not in use, keep it away from other metal objects, like paper clips, coins, keys, nails, screws or other small

metal objects, that can make a connection from one terminal to another. Shorting the battery terminals together may cause burns or a fire.

- d. Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush with water. If liquid contacts eyes, additionally seek medical help. Liquid ejected from the battery may cause irritation or burns.
- e. Do not use a battery pack or tool that is damaged or modified. Damaged or modified batteries may exhibit unpredictable behaviour resulting in fire, explosion or risk of injury.
- f. Do not expose a battery pack or tool to fire or excessive temperature. Exposure to fire or temperature above 130°C may cause explosion.
- g. Follow all charging instructions and do not charge the battery pack or tool outside the temperature range specified in the instructions. Charging improperly or at temperatures outside the specified range may damage the battery and increase the risk of fire.

## **Service**

- a. Have your power tool serviced by a qualified repair person using only identical replacement parts. This will ensure that the safety of the power tool is maintained.
- b. Never service damaged battery packs. Service of battery packs should only be performed by the manufacturer or authorized service providers.

- Hedge trimmer safety warnings:

  a. Keep all parts of the body away from the blade, Do not remove cut material or hold material to be cut when blades are moving. Blades continue to move after the switch is turned off. A moment of inattention while operating the hedge trimmer may result in serious personal injury.
- b. Carry the hedge trimmer by the handle with the blade stopped and taking care not to operate any power switch. Proper carrying of the hedge trimmer will decrease the risk of inadvertent starting and resultant personal injury from the blades.
- c. When transporting or storing the hedge trimmer, always fit the

**blade cover.** Proper handling of the hedge trimmer will decrease the risk of personal injury from the blades.

- d. When clearing jammed material or servicing the unit, make sure all power switches are off and the battery pack is removed or disconnected. Unexpected actuation of the hedge trimmer while clearing jammed material or servicing may result in serious personal injury.
- e. Hold the hedge trimmer by insulated gripping surfaces only, because the blade may contact hidden wiring. Blades contacting a "live" wire may make exposed metal parts of the hedge trimmer "live" and could give the operator an electric shock.
- f. Keep all power cords and cables away from cutting area. Power cords or cables maybe hidden in hedges or bushes and can be accidentally cut by the blade.
- g. Do not use the hedge trimmer in bad weather conditions, especially when there is a risk of lightning. This decreases the risk of being struck by lightning.

## **Grass shears safety warnings:**

- a. Do not use the grass shear in bad weather conditions, especially when there is a risk of lightning. This decreases the risk of being struck by lightning.
- **b. Keep all power cords and cables away from cutting area.** Power cords or cables may be hidden and can be accidentally cut by the blade.
- **c. Wear ear protection.** Adequate protective equipment will reduce the risk of hearing loss.
- d. Hold the grass shear by insulated gripping surfaces only, because the blade may contact hidden wiring. Blades contacting a "live" wire may make exposed metal parts of the grass shear "live" and could give the operator an electric shock.
- e. Keep all parts of the body away from the blade. Do not remove cut material or hold material to be cut when blades are moving. Blades continue to move after the switch is turned off. A moment of inattention while operating the grass shear may result in serious personal injury.
- f. When clearing jammed material or servicing the grass shear, make sure the power switch is off and the battery pack is re-

- **moved or disconnected.** Unexpected actuation of the grass shear while clearing jammed material or servicing may result in serious personal injury.
- g. Carry the grass shear by the handle with the blade stopped and taking care not to operate the power switch. Proper carrying of the grass shear will decrease the risk of inadvertent starting and resultant personal injury from the blades.
- h. When transporting or storing the grass shear, always use the blade cover. Proper handling of the grass shear will decrease the risk of personal injury from the blades

#### **Residual risks**

Even if you operate this product as instructed, there is still a potential risk of personal injury and material damage. The following hazards, among others, may occur in connection with the construction and design of this product:

- Damage to health resulting from vibration emissions if the product is used over an extended period of time or if it is not properly operated and maintained.
- Personal injury and material damage caused by defective cutting tools or sudden impact of a concealed object during use.
- Danger of injury and material damage caused by flying objects.

#### **ATTENTION!**

This product generates an electromagnetic field during operation! This field can impair active or passive medical implants under certain circumstances! In order to prevent the danger of serious or deadly injuries, we recommend that persons with medical implants consult with their physician and the manufacturer of the medical implant prior to operating the product!

## 5. Technical data

Cordless	grass	and	hedge	shear
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Model:	F-GHS12
Rated voltage:	12V (direct current)
Idle speed n <sub>o</sub> :	1300 min <sup>-1</sup>
Grass cutting blade width	70 mm
Hedge cutting blade cutting length	180 mm
Weight (with battery, with both sets of	1.5 kg
blade)	
Temperature:	Operation: -20°C - 50°C
remperature.	Storage: 5°C - 30°C
Battery	
Model:	DC3313
Battery type:	Lithium-Ion
Number of cells:	3
Rated voltage:	12 V
Capacity:	1.3 Ah
Power:	15.6 Wh
	Charging: 4°C - 40°C
Temperature	Operation: -20°C - 50°C
•	· Storage: 0°C - 45°C

## Subject to technical changes

## Only use the following battery charger to charge the tool:

Input voltage:	100 - 240 V~
Input AC frequency:	50 / 60 Hz
Output voltage:	5.0 V (direct current)
Output current:	1.5 A
Output power:	8.5 W
Average operating efficiency:	78.2 %
Power consumption at zero load:	0.07 W
Input current:	0.3 A
Protection class:	II (double insulation)
Connection type:	USB (Type C)

#### **Noise and vibration**

#### **⚠ WARNING**

Noise can have serious effects on your health. If the machine noise exceeds 85 dB, please wear suitable hearing protection for you and persons in the vicinity.

The noise and vibration values have been determined in accordance with EN 62841-1.

#### **Noise data**

Sound pressure L <sub>pA</sub>	80 dB
Measurement uncertainty K <sub>DA</sub>	3 dB
Sound power L <sub>w</sub>	88 dB
Measurement uncertainty K <sub>pa</sub>	3 dB

#### **Vibration data**

Vibration a <sub>h</sub>	2.09 m/s <sup>2</sup>
Measurement uncertainty K	1.5 m/s <sup>2</sup>

The total vibration emission values specified and the device emissions values specified have been measured in accordance with a standardised test procedure and can be used for comparison of one electric tool with another.

The total noise emission values specified and the total vibration emission values specified can also be used for an initial estimation of the load.

#### **⚠ WARNING**

The noise emission values and vibration emission value can vary from the specified values during the actual use of the power tool, depending on the type and the manner in which the electric tool is used, and in particular the type of workpiece being processed.

Try to keep the stress as low as possible. For example: Limit working time. In doing so, all parts of the operating cycle must be taken into account (such as times in which the power tool is switched off or times in which it is switched on, but is not running under a load).

## 6. Unpacking

- Open the packaging and carefully remove the device.
- Remove the packaging material, as well as the packaging and transport safety devices (if present).
- Check whether the scope of delivery is complete.
- Check the device and accessory parts for transport damage. In the event of complaints the carrier must be informed immediately. Later claims will not be recognised.
- If possible, keep the packaging until the expiry of the warranty period.
- Familiarise yourself with the device by means of the operating manual before using for the first time.
- With accessories as well as wearing parts and replacement parts use only original parts. Spare parts can be obtained from your specialist dealer.
- When ordering please provide our article number as well as type and year of manufacture for your equipment.

#### **⚠ ATTENTION!**

The device and the packaging material are not children's toys! Do not let children play with plastic bags, films or small parts! There is a danger of choking or suffocating!

## **Operation**

#### **⚠ WARNING**

#### Danger of injury!

Remove the battery from the power tool before carrying out any work on the power tool (e.g. maintenance, tool change, etc.) and when transporting and storing it.

There is a risk of injury if the on/off switch is operated unintentionally.

#### **⚠ ATTENTION!**

Make sure that the ambient temperature does not exceed 50°C and does not fall below -20°C during work.

#### **⚠ ATTENTION!**

Use the product only with its original battery and charger!

## Information about the battery (6) (Fig. 1)

#### **⚠ NOTE!**

A new battery (6) or one that has not been used for a long time must be charged before it is used for the first time/again.

• The battery is partially charged on delivery. Li-ion rechargeable batteries can be charged at any time without affecting their service life. Interrupting the charging process will not damage the battery.

## Starting the charging process (Fig. 1)

- 1. Connect the USB-C Connector on the USB charging cable (16) to the USB power socket (15).
- Connect the USB- A connector on the USB charging cable (16) to an USB-A power source.
- 3. The battery LED (14) lights up red during charging.
- 4. The battery (6) is charged when the battery LED (14) is no longer illuminated.

#### **Ending the charging process**

- 1. Disconnect the USB charging cable (16) from the product.
- 2. Pull the USB charging cable out of the socket.

# Inserting/removing the battery (6) (Fig.1) Inserting the battery (6)

1. Push the battery (6) into the battery mount (7). The battery (6) clicks into place.

#### Removing the battery (5)

1. Press the release button (5) of the battery (6) at both sides and remove it from the battery mount (7).

## Inserting/removing cutting blades (Fig. 2)

#### **⚠** CAUTION!

Wear protective gloves when handling the blades!

#### To insert the blades:

Note: When inserting, make sure that the sprockets fit correctly (1a/12a).

- 1 Insert the grass cutting blade (12) or the hedge cutting blade (1) and push it towards the connection at the machine until it audibly engages.
- 2 Check that the cutting blade is correctly seated.

#### To remove the blade:

- 1 Press the release buttons for blade attachment (10).
- 2 Pull the cutting blade (1 / 12) slightly downwards and remove it.

# Switching the product on/off (Fig. 1) Switching on

Note: Before switching on, make sure that the product does not touch any objects.

- 1 Pull the blade guard (11/13) off the grass cutting blade (12) or the hedge cutting blade (1) before switching on the product.
- 2 First press the locking switch (9) and then the ON/OFF switch (8).

#### Note:

It is not necessary to keep the locking switch (9) pressed after starting the product. The locking switch (9) is intended to prevent accidental starting of the product.

#### **Switching off**

1 To switch it off, simply release the ON/OFF switch (8).

⚠ **ATTENTION!** After switching off, the product will run on. Wait until the product has come to a complete stop.

## Turning the handle (Fig. 1)

#### Note:

For a comfortable edge cut, the handle (4) can be rotated by  $90^{\circ}$  in both directions. The handle (4) features 3 positions:  $+90^{\circ}$ ,  $0^{\circ}$ ,  $-90^{\circ}$ 

1 Press the handle locking switch (3) and turn the handle (4) so that it locks in place.

## **Working instructions**

#### Note:

Some noise pollution from this product is unavoidable. Postpone noisy work to approved and designated times. If necessary, adhere to rest periods.

#### **⚠ WARNING**

## Electric shock and damage to the product possible!

Contact with a live cable during cutting can result in electric shock. Cutting into foreign objects can cause damage to the cutter bar.

Scan hedges and bushes for hidden objects, such as live wires, wire fences and plant supports, before cutting.

- Check the product for obvious defects such as loose, worn or damaged parts before each use.
- Check that the screws in the cutter bar are tight.
- Blunt blades reduce the cutting performance and impair the work process! Sure signs of blunt blades are leaving an indentation, reduced performance and a poor cutting pattern.
- Securely hold the product by the handle.
- Switch on the product and only then approach the material to be processed.
- Check the material to be processed for foreign objects such as nails, screws etc. and remove them.
- Do not exert excessive pressure on the product. Let the product do the work.
- Blunt, bent or damaged cutter bars must be replaced.

#### **Hedge trimming**

- Cut the sides of the hedges first (from bottom to top) and then the top.
- Cut the sides of the hedges such that the hedge is slightly narrower at the top.
- Use a handsaw or secateurs to cut thicker branches.
- Both the hedge trimming blade and the grass trimming blade can be used for hedge trimming.

## **Cutting grass and shrubs**

- Grass is best cut when it is dry and not too long.
- Move the product evenly forwards or up and down in an arc.
- The double-sided cutter bar allows cutting in both directions, or using a pendulum movement, swinging the trimmer back and forth.
- The grass cutting blade is also suitable for cutting shrubs.
- When cutting long grass, work gradually from the top and make small cuts.

## Checking the battery charger level (Fig. 1)

The battery charge indicator (2) signalises the state of charge of the battery (6) by illuminating the corresponding LED lights when the device is in operation.

LED:	Battery status:
Red-Yellow-Green	Battery fully charged
Red and Yellow	Battery half charged
Red	Battery needs to be charged

## 8. Cleaning

#### **△ WARNING!**

Switch off the product and allow the product to cool down before carrying out inspection, maintenance or cleaning work!

Have the product repaired by the service centre or a qualified electrician and only with original spare parts. This ensures that safety of the product is maintained.

- Make sure that no liquids can penetrate the interior of the product.
- Always keep the product clean, dry and free from oil or grease. Remove dust after each use and before storage.
- Regular proper cleaning helps to ensure safe use and prolongs the service life of the product.
- Clean the product with a dry cloth. Use a soft turnout brush for hard-to-reach areas.
- In particular, remove dirt and dust from the vents with a cloth and a soft brush.
- Ventilation openings must always be free.
- Perform a complete recharge of the rechargeable battery at the beginning and at the end of a longer period of non-use.
- If a lithium-ion battery is to be stored for a longer period of time, the charge level must be checked regularly. The optimal state of charge is between 50 and 80 %. The optimal storage climate is cool and dry.

#### **⚠ NOTE!**

Do not use chemical, alkaline, abrasive or other aggressive cleaning agents or disinfectants to clean the product, as these may damage the surfaces.

Spare parts not listed (such as the battery charger) can be ordered via our call centres.

## 9. Maintenance

- 1. Check the product for obvious defects such as loose, worn or damaged parts before each use.
- 2. Check that the screws in the cutter bar are tight.
- 3. Check the covers and protective devices for damage and correct seating. Replace them if necessary.
- 4. You can smooth out slight nicks on the cutting teeth yourself. To do this, draw an oil stone along the cutting edges. Only sharp cutting teeth provide a good cutting performance.
- 5. Blunt, bent or damaged cutter bars must be replaced.

## 10. Storage

- Switch the product off.
- Clean the product as described above.
- Store the product and its accessories in a dark, dry and frost-free place.
- Always store the product in a place inaccessible to children. The optimum long-term storage temperature (longer than 3 months) is between +20 and +26 °C.
- Store the product in its carry case.

## 11. Troubleshooting

Fault	Possible cause	Remedy
	The battery power is to weak.	Charge the battery.
The product	inserted	Push the battery into the battery
rannot no starton		mount. The battery clicks into
		place audibly.

## 12. Transport

- This product contains a rechargeable Li-ion battery and is therefore subject to the legal regulations on hazardous substances. The product with integrated battery can be transported by road and sea without any special requirements.
- Packaging and marking are subject to special requirements in the case of transport by third-party providers (e.g. airline, courier, freight forwarder). A dangerous goods expert must be consulted when transporting through third parties.
- Transport the product in its carry case.
- Protect the product from shocks and strong vibrations that occur especially during transport in vehicles.

## 13. Disposal and recycling

The equipment is supplied in packaging to prevent it from being damaged in transit. The raw materials in this packaging can be reused or recycled. The equipment and its accessories are made of various types of material, such as metal and plastic. Defective components must be disposed of as special waste. Ask your dealer or your local council.



CORDLESS GRASS AND HEDGE SHEAR

## **Warranty Details**

REGISTER YOUR PURCHASE AT www.aldi.com.au/en/about-aldi/product-registration/ TO KEEP UP-TO-DATE WITH IMPORTANT PRODUCT INFORMATION

The product is guaranteed to be free from defects in workmanship and parts for a period of 60 months from the date of purchase. Defects that occur within this warranty period, under normal use and care, will be repaired, replaced or refunded at our discretion. The benefits conferred by this warranty are in addition to all rights and remedies in respect of the product that the consumer has under the Competition and Consumer Act 2010 and similar state and territory laws.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

AFTER SALES SUPPORT



**AUS** 1300 855 831

AUS Hotline Costs: Local rate for landline calls\*

MODEL: F-GHS12 PRODUCT CODE: 715983 07/2024





CORDLESS GRASS AND HEDGE SHEAR

# **Repair and Refurbished Goods** or Parts Notice

Unfortunately, from time to time, faulty products are manufactured which need to be returned to the Supplier for repair.

Please be aware that if your product is capable of retaining user-generated data (such as files stored on a computer hard drive, telephone numbers stored on a mobile telephone, songs stored on a portable media player, games saved on a games console or files stored on a USB memory stick) during the process of repair, some or all of your stored data may be lost.

We recommend you save this data elsewhere prior to sending the product for repair.

You should also be aware that rather than repairing goods, we may replace them with refurbished goods of the same type or use refurbished parts in the repair process.

Please be assured though, refurbished parts or replacements are only used where they meet ALDI's stringent quality specifications.

If at any time you feel your repair is being handled unsatisfactorily, you may escalate your complaint. Please telephone us on SUPPLIER TELEPHONE or write to us at:

RossMac Pty. Ltd.

Unit 6, 4 Ovata Drive, Tullamarine, Victoria, 3043

Telephone: 1300 855 831 (Monday - Friday 8:00am-6:00pm)

Email: support@scheppach.com.au

AFTER SALES SUPPORT

**a** (aus) 1300 855 831

support@scheppach.com.au

MODEL: F-GHS12 PRODUCT CODE: 715983 07/2024

